

CareConverge Telehealth

Real-time Access to Patients and Care Teams



Everbridge's CareConverge Telehealth app provides a powerful solution for delivering virtual care, benefiting patients and providers alike by creating critical access points to care and enabling real-time decision making.

Highly scalable, reliable and secure, the app provides an instant way to connect with patients and all members of their care team through a single platform. During patient telehealth sessions, providers can collaborate with care teams remotely, unifying the team through group text and video capabilities to inform real-time decision making. Secure communication and collaboration increases patient access, streamlines physician workflows and creates time-saving efficiencies that drive ROI and improved patient care.

- + Secure voice, text, imaging and video sharing capabilities
- + Support for single sign-on, touch-id, face-id, and personal pin-code access
- + Easy patient registration support
- + Configurable conversation history and reporting.
- + Reliable, secure, HIPAA compliant solution

Secure voice, text, imaging and video sharing capabilities

Seamlessly select single or multiple contacts for chat

Easily switch between patient and provider conversations



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REAL-TIME ACCESS TO PATIENTS AND CARE TEAMS

Clinical Workflow Integration

- + Quickly initiate encounters with patients.
- + Easily Collaborate with colleagues around specific patient or clinic issues.
- + Let colleagues know when you are not available.
- + Configurable directory enabling you to manage and easily lookup contact and groups.
- + Secure Messaging Web Client- easily communicate across shared desktops, laptops and mobile devices, straight from our browser-based web client
- + Time stamps inform when messages have been received and read
- + Supports both iPhone and Android devices

Operational Dashboards & Analytics

- + Securely download conversation threads and usage analytics in HTML or CSV format.
- + Report usage – access historical information and easily import information directly to your Electronic Medical Record

Group chats allow anyone added to the group to view the entire chat history

Securely attach images

Confirm when messages have been received and read

Easy, guided patient registration

Enables single sign-on, touch-id, face-id, and personal pin-code access



Let's Chat

Do you have questions? Would you like to know more about Critical Event Management? **Get in touch or just call us at +1-818-230-9700 to learn more.**

ABOUT EVERBRIDGE

Everbridge, Inc. (NASDAQ: EVBG) is the global leader in critical event management and enterprise safety software applications that automate and accelerate an organization's operational response to critical events in order to keep people safe and businesses running. Everbridge is based in Boston and Los Angeles with additional offices in Lansing, San Francisco, Beijing, Kolkata, London, Oslo, Singapore, and Stockholm.



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