

# CareConverge Collaborate

## Daily, Non-Emergent Clinical Care



Healthcare is an increasingly complex and collaborative system with hospitals already operating at or near maximum capacity daily. Everbridge's CareConverge Collaborate, a closed-loop, secure collaboration solution, is designed to address the operational challenges that impact the daily effective delivery of care. The solution creates seamless, integrated workflows that deliver faster response times and better patient outcomes, leading to greater patient satisfaction and improved cost-efficiencies.

Highly scalable, reliable and secure, the solution provides an instant way to connect all members of a patient's care team through a single platform. CareConverge's product options are tailored to your unique workflows and requirements to address daily clinical cases. The solution's triple-encrypted messaging system also ensures that all communications are HIPAA-compliant.

Secure voice, text, image, and video sharing capabilities enable clinicians to coordinate with staff whether on-site or off-site, while single sign-on enables instant access to multiple locations from a single account.

- + **Optimize patient flows such as transfers, admissions, and discharges with team collaboration.**
- + **Enable daily collaboration and curbside consults.**

## KEY FEATURES

### Dynamic, Real-time Collaboration

Real-time communication and collaboration across multiple devices and modalities includes:

- + Mobile scheduling reaches entire care team on and off-site, based on roles, location and availability
- + Support for single sign-on, touch-id, face-id, and personal pin-code access
- + Time stamps inform when messages have been received and read
- + Patented smart routing engine includes quit and forget, multi-modal delivery, and escalation to ensure priority alerts are quickly addressed

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### KEY FEATURES (CONTINUED)

#### Optimized Workflows and Collaboration

Working in partnership with your clinical team, dedicated clinical consultants, project managers, and implementation consultants will work with your team to:

- + Conduct an in-depth analysis of your hospital's existing clinical workflows for delivering care, evaluating the flow of staff, patients and clinical information.
- + Configure the entire platform from integration and data management to workflows, optimizing communications during deployment and user adoption.
- + Leverage these insights and your hospital's goals to deliver a new workflow model that can be adapted to improve efficiencies and patient care.
- + 24x7x365 client care, dedicated account management, and proactive usage and service plan reviews so you can gain insight into improving communication workflows over time.

#### Secure, Scalable, Reliable

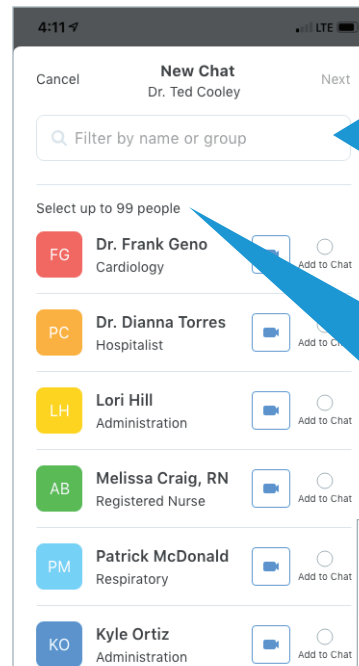
The industry's most reliable, secure, HIPAA compliant, assured communication and collaboration platform to safeguard your information:

- + Highest standards of security including SOC3, FEDRamp, NIST, FISMA compliance
- + Serving more than 1,100 hospitals with 2.8 billion messages sent in 2019
- + State of the art technologies enable you to securely communicate with clinicians outside of your network

#### Seamless Integration

Easy integration with your current enterprise architecture including:

- + Active directory integration, single sign-on support, integration with phone systems, pagers, and other communications infrastructure.



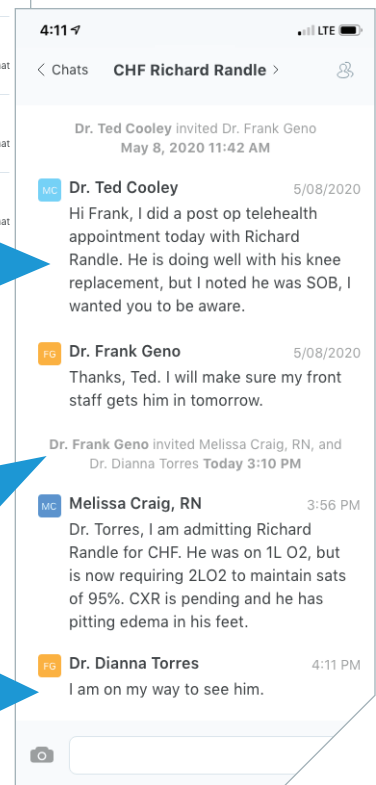
Built-in filters enable staff to collaborate based on role, name or location.

Seamlessly add single or multiple contacts in bulk.

Custom and private chat channels ensure sensitive/privileged conversations remain between authorized members.

Clinicians can easily join activity streams and conversations.

Patented smart routing engine includes quit and forget, multi-modal delivery, and escalation for faster response times.



#### ABOUT EVERBRIDGE

Everbridge, Inc. (NASDAQ: EVBG) is the global leader in critical event management and enterprise safety software applications that automate and accelerate an organization's operational response to critical events in order to keep people safe and businesses running. Everbridge is based in Boston and Los Angeles with additional offices in San Francisco, Beijing, Kolkata, London, Oslo, Singapore, and Stockholm.



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