CareConverge Respond
Emergent Clinical Care

When an emergent clinical issue occurs, whether a high-acuity patient case like stroke, STEMI, or traumatic injuries, CareConverge Respond helps teams adapt and respond, safeguarding the continuity of services and ensuring the best patient outcomes.

CareConverge Respond enables staff to quickly send code alerts, coordinate care with clinicians, and speed patient transfers from exam room to lab or inpatient floors or other facilities.

The solution helps automate workflows to ensure responses and escalations, matching workflows to staffing and on-call schedules and logging those interactions in an auditable way. The solution targets messages to recipients, not devices – ensuring that urgent messages are read and responded to while providing access to real-time data and collaboration. On-call physicians can be located quickly while early triage and real-time specialty consult enable rapid coordination, routing to the best facility, and response to acute patient needs.

Dynamic, Real-time Collaboration

Real-time communication and collaboration across multiple devices and modalities includes:

+ Mobile scheduling reaches entire care team on and off-site, based on roles, location and availability
+ Single sign-on for instant access to multiple sites with secure voice, text, imaging and video sharing
+ Group messaging configurability to drive push notifications to different groups, each with their own distinct message and call-to-action
+ Custom and private chat channels to ensure that sensitive/privileged conversations remain between authorized members
+ Support for single sign-on, touch-id, face-id, and personal pin-code access
+ Time stamps inform when team members respond
+ Patented smart routing engine includes quit and forget, multi-modal delivery, and escalation to ensure priority alerts are quickly addressed

CREATE SEAMLESS, INTEGRATED WORKFLOWS

+ Deliver faster response times, better patient outcomes
+ Reduce length of stay and improve patient throughput
+ Improve physician consult and response team activation times
+ Reduce onset-to-treatment times for high-acuity cases
+ Gain comprehensive reporting with notification and confirmation times

everbridge®

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HIPAA COMPLIANCE

Secure, Scalable, Reliable

The industry's most reliable, secure, HIPAA compliant, assured communication and collaboration platform to safeguard your information:

+ Highest standards of security including SOC3, FEDRamp, NIST, FISMA compliance
+ State-of-the-art technologies enables you to securely communicate with clinicians outside of your network

Operational Dashboards & Analytics

Operational dashboards enable teams to easily track and manage ongoing events:

+ Ensure the right clinicians and resources are available
+ Conduct an after-action analysis of events is easy with robust response analytics reporting

Seamless Integration

Easy integration with your current enterprise architecture including:

+ Built-in on-call scheduling solution option or ability to integrate with your current solution
+ Integration with other collaboration tools such as EHR's and on-call schedules
+ Active directory integration, single sign-on support, integration with phone systems, pagers, and other communications infrastructure.
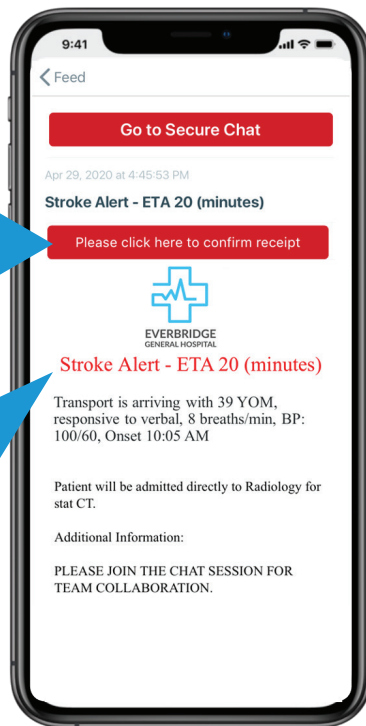
Early triage of patients and real-time specialty consult enables rapid coordination and response to acute patient needs.

Group chats allow anyone added to the group to view the entire chat history.

Patented smart routing engine ensures priority alerts are quickly addressed.

Activate code teams through priority push alerts.

Securely attach images, video and audio.
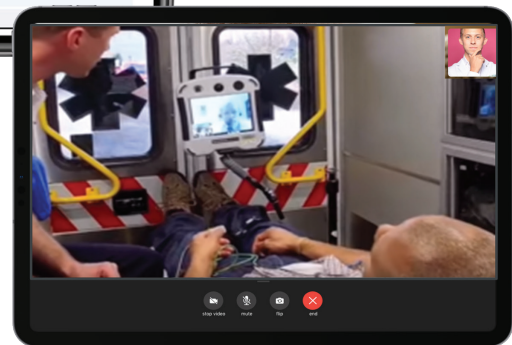
ABOUT EVERBRIDGE

Everbridge, Inc. (NASDAQ: EVBG) is the global leader in critical event management and enterprise safety software applications that automate and accelerate an organization's operational response to critical events in order to keep people safe and businesses running. Everbridge is based in Boston and Los Angeles with additional offices in San Francisco, Beijing, Kolkata, London, Oslo, Singapore, and Stockholm.

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