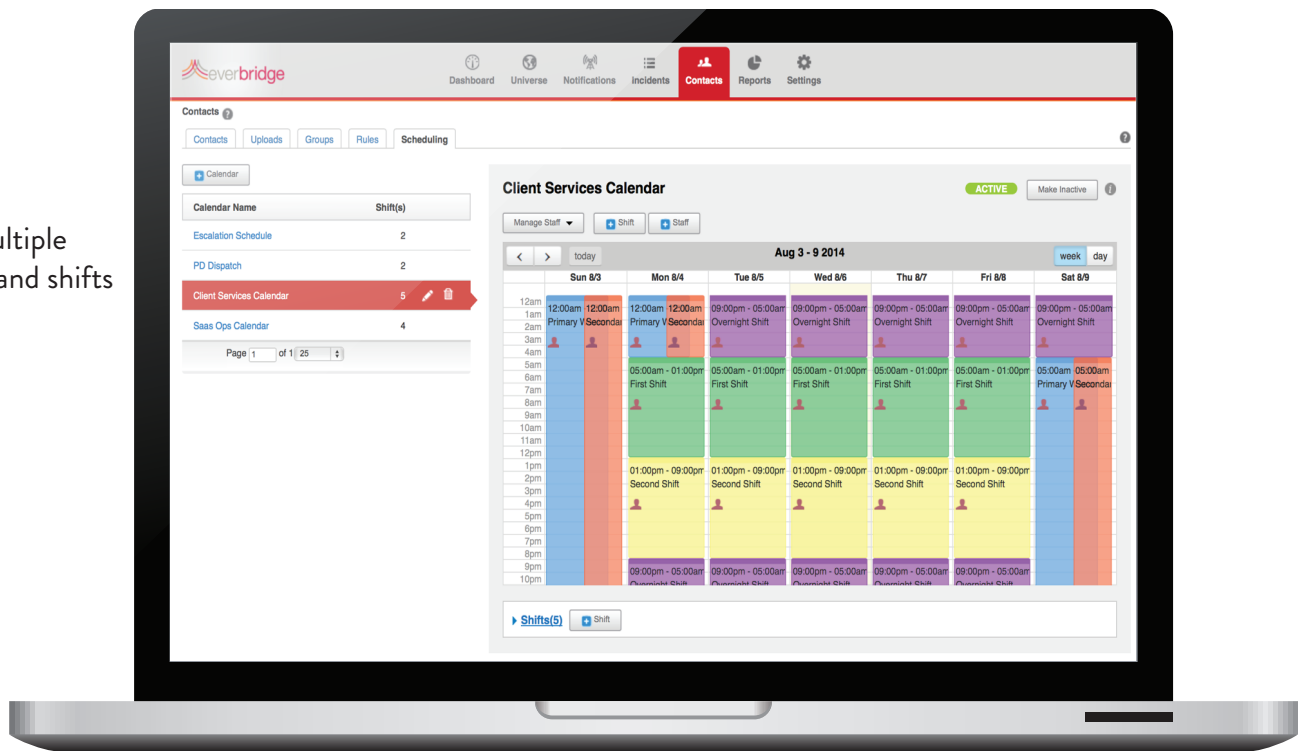




## ON-CALL SCHEDULING

Create multiple calendars and shifts



## AUTOMATE STAFFING AND ON-CALL COMMUNICATION

When you need to reach on-call staff quickly, you don't want to spend time searching schedules on whiteboards or sifting through spreadsheets to find the people you need.

Everbridge On-Call Scheduling combines real time shift calendars with integrated on-call notifications. Keep track of shifts for a single day or a rotating schedule using multiple calendar views. Set quotas to ensure minimum staffing requirements are met—based on number of employees, role, certification, skill, or other demographic features. From hospital to local government staffing – and more, Everbridge on-call scheduling helps you better manage your employees, and get the right message to the right person, at the right time.

### USE CASES

- + Critical communication for staffing
- + Fill nursing shifts to meet certifications
- + Outreach to employees based on union rules
- + Overtime and detail staffing for public safety
- + SAR and Hazmat team staffing

## KEY CAPABILITIES

### INTEGRATED ON-CALL NOTIFICATIONS

- + Use on-call resources as contacts to send multi-modal notifications via SMS, email, push notification, and more.
- + Communicate with employees currently on a shift, or employees who are scheduled to be on a shift in the future.
- + Create a new rule on-the-fly based on a calendar, shift, or time of shift, and skill set, qualification, or occupation. For example, a rule can be set to send a notification to an employee who has a certain certification and is currently on shift.

### MANAGE CALENDARS AND SHIFTS

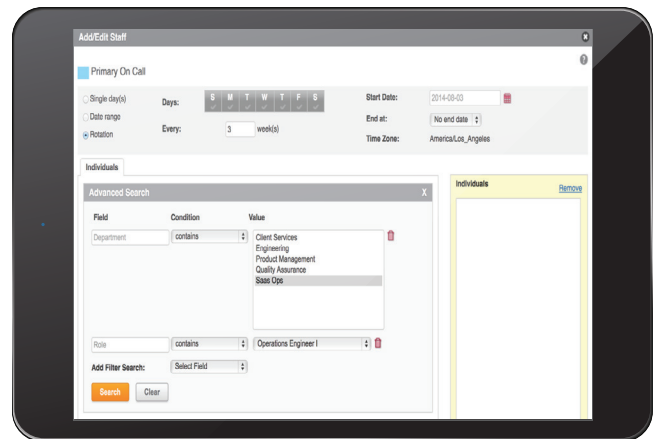
- + Create multiple calendars and shifts.
- + Rotate shifts to meet coverage schedules.
- + Set minimum staffing requirements and view shifts to see if these requirements have been met.
- + Assign shift quotas based on certification and skill. Delete, edit, or staff any shift.
- + Manage calendars in multiple views.

### DYNAMIC SELECTION RULES

- + Create a new rule on the fly in the notification workflow based on calendars, on-call employees, roles, and more.
- + Combine rules with notification escalation. If the first contact in the escalation tree doesn't respond, the second contact is automatically reached.

### MULTIPLE SHIFT AND ROTATION OPTIONS

- + Include as many shifts as necessary on a calendar.
- + Add employees on a rotating schedule.
- + Add end dates for rotations if needed.



## THE ONLY END-TO-END PLATFORM

**Planning:** Everbridge is easy to set up, maintain, and organize, meaning that you're always ready for a quick, coordinated response. Everbridge ensures that the right messages get to the right people - with the most advanced opt-in portal on the market, streamlined integration with internal and external data sources, and simple group and contact management.

**Assessment:** When trouble strikes, you need rich insight, presented simply - so you can quickly assess potential impact and make an informed decision to avoid loss. Everbridge offers the only solution on the market that meets these demanding requirements, with the most advanced interactive dashboard in the industry.

*For a full product description, along with best practices and product details please see the Everbridge User Guide and Everbridge University.*

**Response:** In critical situations, ease-of-use can mean the difference between an effective response and a mistake that carries serious consequences. Everbridge is engineered to be simple to use under pressure, with a user interface that accelerates time-to-message and reduces the likelihood of errors.

**Delivery:** Even during large-scale disruptions, Everbridge stays on. The most advanced platform in the industry ensures that you reach your contacts - every time. And with worldwide coverage and capabilities, including globally local calling infrastructure and data storage, we're ready to support you wherever your people are in the world.

